Veterans and Families

We are here to assist you with your benefits! When you arrive, we will give you a benefits overview where you will learn how we can help you apply for various benefits, programs, and services offered by the VA and the State of North Dakota

What should you do if you've never applied for VA benefits?

- Call our office and make an appointment
- Register your discharge or DD-214 with us
- We can help locate your discharge if it has been lost
- Bring in dependent information (e.g. marriage certificates, birth certificates, social security cards, death certificates, divorce papers, etc.)
- Get copies of your military and civilian medical records
- Keep us up to date with any change

We are here to help you navigate the VA claims and benefits process, provide expert advice and assist you throughout the entire process. The benefits are there, you them as a result of service to our Nation – let us help you get them!

VA Programs

Manage your benefits and healthcare at the new <u>VA.gov</u>.

My HealtheVet is your tool for access to your healthcare records and will help you partner with your healthcare team. Enroll in <u>My HealtheVet</u>

Veteran Bill of Rights

You have the right to . . .

- File a written application for veterans' benefits at any time, even if told that you are not eligible.
- Receive assistance completing an application for an earnest claim from your local accredited veterans' advocate
- Receive a full explanation of the services and benefits available
- Receive a written notice and explanation of the approval or denial of your application for benefits.
- Be treated with dignity and respect and to receive accurate, courteous, and timely service.
- Appeal and request a hearing if you disagree with any action taken in your case.
- Expect confidentiality; personal information will not be collected or used except for the purpose of determining your eligibility for benefits.
- Receive fair and equal treatment without regard to sex, race, religion, handicap, ethnicity, or national origin.